

CORM Release Notes

For the Update that Occurred on:

November 9th, 2007

This document contains the following release notes:

- 1. CORM - Mark an Episode as an Inquiry (20071109)**
- 2. CORM - Set All Out-Of-Home Window Fields as Mandatory (20071109)**
- 3. CORM - Search Closed Episodes (20071109)**

CORM - Mark an Episode as an Inquiry (20071109)

With this update, you can open an episode on a consumer and set the service entry as an inquiry to indicate that a service was not performed.

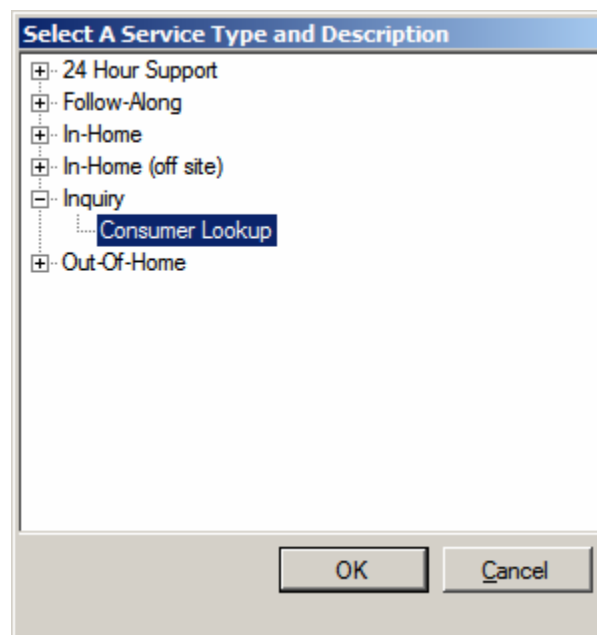
See Also

To comprehend this change, you should be familiar with service entry fields and buttons. For more information about service entry fields and buttons, refer to **The Work Area** in the *CORM Product User Guide*.

Consumer Inquiry

Previously, when you opened an episode for a consumer, a non-work service type and description did not exist. If you opened an episode simply to review the consumer's information, you were forced to select a service type and description that might appear to another user that you had performed a service.

Now, you can select **Inquiry > Consumer Lookup** from the **Select a Service Type and Description** window to indicate that you opened the episode on the consumer for reasons other than to perform a service. The following illustration shows an example of the **Select a Service Type and Description** window:



When you use the Inquiry service type, the system disables the following service entry buttons at the bottom of the work area:

- **Details**
- **Time Management**
- **Disposition**

CORM - Set All *Out-Of-Home* Window Fields as Mandatory (20071109)

With this update, all of the fields in the **Out-Of-Home** window are mandatory.

See Also

To comprehend this change, you should be familiar with service entry fields and buttons. For more information about service entry fields and buttons, refer to **The Work Area** in the *CORM Product User Guide*.

Out-Of-Home Window Fields

Previously, you could enter a partial amount of information in the **Out-Of-Home** window and the system would accept the entries. The **Out-Of-Home** window appears when you select the **Details** button on a service entry with an **Out-Of-Home** service type.

Now, when you begin to use the **Out-Of-Home** window, you must complete all of the fields in the window. If you attempt to save a partially completed window, the system highlights each empty field with an exclamation symbol and displays an error message, as shown in the following illustration:

The screenshot shows the 'Out-Of-Home' window with the following fields and status:

- Date Placed: 11/13/2007 (dropdown)
- Approved By: First Name: John, Last Name: Smith
- Facility Name: [Empty] (Red exclamation mark)
- Contact: First Name: [Empty] (Red exclamation mark)
- Address: [Empty] (Red exclamation mark)
- City: [Empty] (Red exclamation mark)
- State: IN (dropdown)
- Zip Code: [Empty] (Red exclamation mark)
- Phone: [Empty] (Red exclamation mark)

An 'Invalid Input' dialog box is displayed in the center with the message 'There are still errors on the form' and an 'OK' button. The 'OK' button at the bottom right of the main window is also highlighted.

Select **OK** to remove the error message, and then complete the remaining fields in the window.

CORM - Search Closed Episodes (20071109)

With this update, you can search closed episodes using specific consumers as the search parameter. The purpose of this enhancement is to allow you to search for a consumer and view the consumer's closed episodes without opening a new episode.

See Also

To comprehend this change, you should be familiar with the search fields and buttons on the CORM screen. For more information about service entry fields and buttons, refer to **The Search Menu** in the *CORM Product User Guide*.

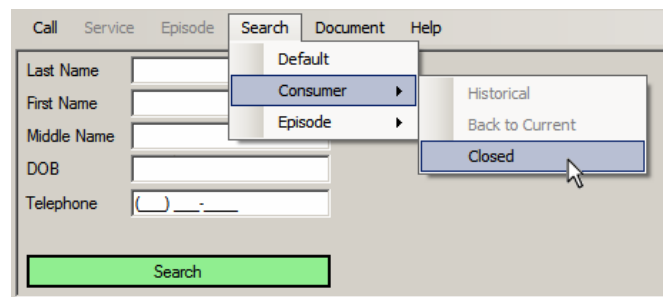
Searching Closed Episodes by Consumer

Previously, you could only view a consumer's closed episodes if the consumer had an open episode or by wading through all closed episodes in CORM for all consumers.

Now, the **Closed** button appears in the **Search** menu under **Search → Consumer**. You can use this feature to search the closed episodes in the database for those of a specific consumer, and view a consumer's history without opening a new episode.

How to Search the Closed Episodes

1. Select **Closed** from the **Search** menu under **Search → Consumer** to set the **Search Fields** to Closed Mode, as shown in the following illustration.



2. Enter search criteria for the consumer whose history you wish to view in the **Search Fields** (the same as you normally would when searching for a consumer in CORM) and select the **Search** button.
3. Use the grid that appears to the right of the **Search Fields** to find the specific Closed Episode you are looking for, as shown in the following illustration.

Closed Episodes					
1 of 7					
EpisodeID	CreatedByUserNam	CreatedDate	ChangedByUserNa	ChangedDate	
1181	qacrisismanager	11/9/2007 8:37 ...	qacrisismanager	11/9/2007 8:37 ...	
1172	qaoutreachop	11/6/2007 9:06 ...	qaoutreachmgr	11/6/2007 9:21 ...	
1147	qaoutreachmgr	10/17/2007 10:4...	qaoutreachmgr	10/17/2007 10:4...	
992	farrakm	9/11/2007 4:17 ...	qacrisismanager	9/24/2007 9:07 ...	
990	qacrisismanager	9/11/2007 4:16 ...	qacrisismanager	9/11/2007 4:16 ...	